

January 22, 2004

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PUBLIC SERVICE  
COMMISSION

Public Service Commission  
P.O. Box 615  
Frankfort, KY 40601

Dear Sir:

We have been at our present home for thirty years and KU has been our electricity provider. We have always felt like KU has been fair to their customers and given us good service.

The proposed electrical rate increase has very much concerned us. The amount of the increase is completely out of hand. We feel like we are being punished for being total electric.

We are asking you to review KU's proposal and think of your customers and the effect it is going to have on them. There are a lot of elderly customers on a fixed income.

Thank you.

Sincerely,



Bill Wiles  
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Madisonville, KY 42431  
270 821-2238